

Free Level 1

Developing Customer Service Skills Course

It's no secret that practically every job has an element of Customer Services!

Having a Customer Service qualification will give employers confidence that you have the right skills.

Enroll now to join us at
Eltham Centre

4 days each monthly
10.00am - 4.00pm

The 3-day Level 1 course will cover:

- An introduction to Customer Service
- Essential customer service communication skills
- The consequences of good and poor customer service skills
- The benefits to the organisation of good customer service
- How to positively deal with complaints and challenging customers
- The value of first impressions
- Confidentiality, respect, and diversity

A must for anyone looking for jobs in Customer Services/Admin or any customer facing roles.

GSS

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UK LTD

In Conjunction With

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Please call GSS UK Ltd on 020 8665 4297
or Text / WhatsApp us on 07921 036 927 or
email: training@globalsolutionservices.co.uk
for further information or to enrol