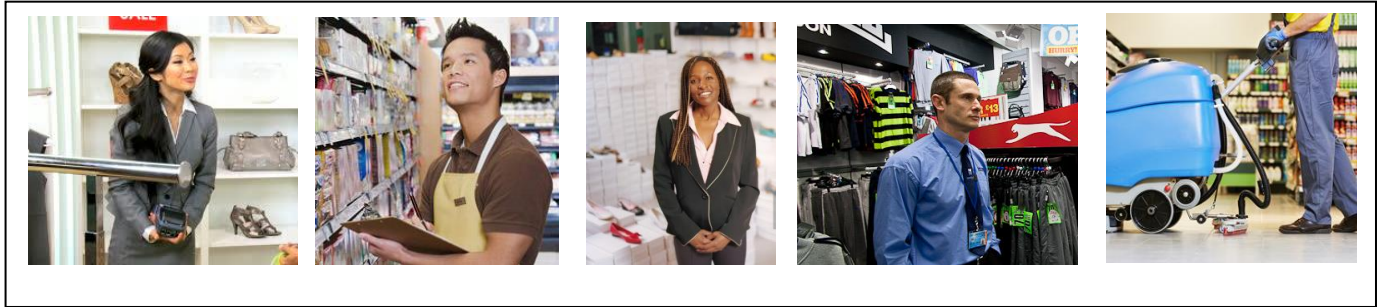


## NCFE Level 1 Award in Retail Knowledge



**What:** 5 day Retail Qualification Course (Hours 10am–4pm)

**Where:** Various locations across Greenwich, including Woolwich, Eltham, Charlton and Plumstead

**Who:** Accessible and fully funded for any Greenwich resident, aged 19+ who is interested in working in Retail

**Why:** To assist learners with progression into retail employment, or apprenticeship vacancies or onto further study

### The Course will cover:

- Exploring and raising awareness of the business of Retail
- Introducing different occupations in the Retail sector
- Understanding the importance of Customer Service in Retail
- Understanding the value of Sales in a Retail setting
- Having knowledge of Retail Distribution procedures
- Being aware of environmental and ethical considerations for Retailers
- Being able to make a significant contribution to a Retail team
- Motivating customers to consider and actively apply to suitable Retail positions

*This course will be running monthly across the Borough. Please call GSS UK Ltd on 020 8665 4297 or Text / WhatsApp us on 07921 036 927 or email [info@globalsolutionservices.co.uk](mailto:info@globalsolutionservices.co.uk) for further information and to book yourself / or a customer onto the next available course in Greenwich.*